



# AVALON DIVING

## TERMS & CONDITIONS

### DEPOSIT AND PAYMENT SCHEDULE

- 10% of total invoice due at time of booking
- 30% of total invoice due at 12 months prior to travel
- 70% of total invoice due at 6 months prior to travel
- Balance & payment in full due 3 months prior to travel

\*For full charter groups - at 6 months prior to travel - you will have the opportunity to reduce your charter group size to a half charter with no penalty. Avalon will take over responsibility to fill any unsold seats on the yacht to help complete the group. If required minimum group size is not achieved, your group will be combined or shifted to another yacht to ensure a full vessel.

Avalon does not guarantee a particular yacht for sail unless full charter is confirmed for that particular yacht.

### CANCELATION & REFUND POLICY

- More than 6 months from your travel date, deposits are refundable - less an \$800 per person handling fee
- Less than 6 months from your travel date - Deposits are non-refundable
- No refunds are available within 6 months of travel or for unused portions of package
- This refund policy is NOT applicable to rescheduled trips. Therefore, once a trip has been rescheduled it is ineligible for a monetary refund of any kind

### RESCHEDULE POLICY

- All reschedule requests are subject to 1% service fee and must be made at least 6 months prior to the date of travel.
- Maximum of 1 reschedule is allowed per invoice
- The rescheduled trip must be within 1 year from original trip date.
- Rescheduled bookings will be at catalog rates for the corresponding year of rebooking and are not eligible to be combined with additional offers or discounts.
- The invoice must be paid in full per the standard payment schedule noted within the invoice. If payment is withheld, the trip will not be considered for reschedule.

*Special consideration clause:* If guests cannot travel due to closed borders or comprehensive airport closures resulting in no flight options, we will offer the following reschedule alternatives\*:

- \*100% of the payments made towards a single trip will generate a full credit voucher. This credit is based on the net amount received by Avalon Outdoor.



- \*Allocation Options: 1) 100% of the credit voucher may be applied to a new booking within one year of the original trip date. 2) The credit voucher may be split into two 50% credits to be utilized on two newly invoiced bookings within two years of the original trip date.

### **TRAVEL INSURANCE**

Travel insurance is highly recommended. A comprehensive "cancel for any reason" policy is very important to consider in the case of unforeseen events preventing travel. If you cancel within 6 months of your trip this will be your only possible form of reimbursement. Please inquire with your travel representative about our No Risk Policy, which offers coverage for many reasons not typically covered in your standard travel insurance policies. This policy allows you to maintain the full value of the premium paid towards the [No Risk Policy](#) coverage. (Check also: [NRP FAQs](#))

### **COMPANY CONDITIONS**

Invoices and the related payments do not imply any relationship with Cuban entities. Avalon Outdoor is independent of any Cuban entity, and clients are not making any payment to Cuban organizations, but to subsidiaries of Avalon Outdoor as a service provider.

Avalon Outdoor, its subsidiaries, management, staff, personnel, affiliated or associated companies, agents, sub-agents, sub-contractors or anyone, either directly or indirectly, involved in the organization or execution of the programs or services will not become liable or responsible in any way in connection with accommodation, yacht, lodge, restaurant, transfer and expedition services, information supplied, or for any loss, injury or damage to or in respect to any person or property howsoever caused or arising. Prices mentioned are based on present exchange rates and tariffs and remain subject to change.

\*CUBAN LAWS PROHIBITS ANY KIND OF DRUG AND THE USE IS ABSOLUTELY FORBIDDEN IN ANY PLACE IN CUBA. TRYING TO ENTER THE CUBAN COUNTRY WITH DRUGS IS CONSIDERED A SEVERE CRIME. AVALON OUTDOOR IS AGAINST ANY KIND OF DRUGS.

For More information or booking please contact:

E-mail: [diving@avalonoutdoor.com](mailto:diving@avalonoutdoor.com).

Find more information at: [www.avalonoutdoor.com](http://www.avalonoutdoor.com).